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California Code Of Regulations
|->
Title 22@ Social Security
|->
Division 13@ Department of Child Support Services
|->
Chapter 1@ Program Administration
|->
Subchapter 1@ Operations
|->
Article 6@ Customer Service
|->
Section 111541@ Lead Ombudsperson Qualifications
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CA

111541 Lead Ombudsperson Qualifications

The lead ombudsperson shall possess knowledge of:

(a)

The principles of customer service.

(b)

The child support program.

(c)

The organizational structure, practices and procedures of the local child support agency.